



Bill Pay Upgrade – June 9, 2015

Screen Shot Comparisons

We are pleased to bring you our upgraded Bill Pay service. While the current and updated systems feature much of the same functionality, we hope you enjoy the more streamlined, user-friendly navigation and greater flexibility of the new Bill Pay.

First is a quick overview of all features, followed by snapshots of how to add a payee, make a payment, set up an eBill and add a reminder, and the updated “Make a Payment” area of the Account Access page.

The screen shot examples below provide an at-a-glance comparison of the old and new screens. Simply match the numbered function on the current Bill Pay screen with its corresponding number on the new Bill Pay screen.

Current Bill Pay main page

Help | Messages

Payment Center |
 Bill History |
 Manage My Bills |
 My Accounts |
 My Profile

Dylan Williams
Monday, November 24, 2014

Pay From Check*11817

Payment Center

Pay Bills

[Add a company or person to pay](#) 1

Manage Groups

[-] Phone, Phone and Internet

COMCAST *91189 \$

[-] Car Insurance

California State Car Association *09578 \$

[-] Car Loan

CenterOne Financial Services LLC *27272 \$

[-] Credit Cards

AMERICAN EXPRESS *93001 \$

Chase Credit Cards * 3541 \$

Chase Freedom Master Card * 6351 \$

CHASE MANHATAN CHEM-MASTRCRD (1) \$

Learn more about getting your bills here.

[Launch Demo](#)

Bill Reminders

Reminders help you track when a bill is due.

[Set Up Reminders](#)

Pending Payments

| | | | |
|---------------------|--------|---------------|---|
| CenterOne... *27272 | \$2.00 | 12/12 | Change Cancel |
| Total | | \$2.00 | |

*Please be aware that the total amount reflects pending payments to be processed, but does not include payments processed prior to today which have not yet cleared.

1. Add a payee
2. Set up an e-Bill
3. Quick view of payees
4. Options
5. Scheduled payments

New Bill Pay main page

1

My Bills & People I Pay

0 hidden ▾ Need to pay someone new? Enter person or business Add

Sort by: Name ▾ Showing: A-T | T-Z Find:

3 **ABC** *3101 Will be scheduled when bill arrives | [Add](#)

Last paid: \$12.59 on 10/31/14 [Options](#)

Waiting for next bill... **Administration** *2383 Automatic payment will be scheduled soon | [Add](#)

Last paid: \$11.24 on 11/24/14 [Options](#) 4

2 **Allied Waste 67** *5678 Scheduled \$9.00 on Dec 12 | [Add](#)

Last paid: \$9.00 on 11/12/14 [Close Options](#) | [History](#)

Your Bill (eBill) RECOMMENDED: Get your eBill delivered right here. [What is an eBill?](#)

Next due reminder: T-Mobile needs the following to deliver your eBill:

Automatic payment: What is your billing cycle?

Expedited payment: Phone number - -

Account Information: Password

Confirm Password

Not paying this anymore? [Get your eBill delivered here](#) [Don't sign up now](#) [Questions?](#)

My Payments [View payment history](#)

Search

Scheduled payments [Print](#)

Click to edit and to cancel

| Date | Payee | Amount | Action |
|--------------|---------------------|-----------------|--------|
| 11/28 | AT&T Mobility | \$3.90 | |
| 12/03 | Discover Credit ... | \$25.00 | |
| 12/16 | AT&T - BellSouth | \$4.00 | |
| 12/17 | AT&T - BellSouth | \$6.00 | |
| 12/23 | AT&T - BellSouth | \$64.13 | |
| Total | | \$103.03 | |

0

| | | | | |
|---|---|---|---|---|
| 7 | 8 | 9 | / | C |
| 4 | 5 | 6 | * | |
| 1 | 2 | 3 | - | |
| ± | 0 | . | + | |

Recently processed payments

Click to view payment

Add a Payee

Current Bill Pay screen



New Bill Pay screen



Make a Payment

Current Bill Pay screen

Pay Bills

[Add a company or person to pay](#)

[Add/Manage Groups](#)

[-] Cable, Phone and Internet

| | | | | |
|----------------|----|------------------------------------|---|--|
| COMCAST *91189 | \$ | <input type="text" value="25.00"/> | <input type="text" value="11/26/2014"/> | |
|----------------|----|------------------------------------|---|--|

Payment Assistant

COMCAST [Update](#)

Cable/Satellite TV
800-945-2288
P.O. BOX 34744
SEATTLE, WA 98124 - 1227

Pending Payments

Pay Bills

Review Payments

You're making payments for the following bills. Please review the payment information for the following bills and click **Submit Payments**.

| Billers Name | Account | Amount | Pay Date |
|----------------|--------------|---------|------------|
| COMCAST *91189 | Check *11817 | \$25.00 | 11/26/2014 |
| Total: | | \$25.00 | |

[Submit Payments](#) [Make Changes](#) [Cancel](#)

New Bill Pay screen

2 days [Get eBill](#)

car company *2387
Last paid: \$5.00 on 11/06/14
[Options](#) | [History](#)

[Pay](#)

From: [Checking 002 *1616 \\$5,001.98](#)

32 days [Get eBill](#)

car company *2387
Scheduled: \$5.00 on 11/26/14
[Options](#) | [History](#)

[Pay](#)

From: [Checking 002 *1616 \\$5,001.98](#)

Success! \$5.00 scheduled for 11/26/2014 | Conf#: 2BCB3ZJ4

[Want to receive your bill here?](#)

[Close](#)

Add a Reminder

Current Bill Pay screen

[Help](#) | [Messages](#)

[Payment Center](#) | [Bill History](#) | [Manage My Bills](#) | [My Accounts](#) | [My Profile](#)

Manage My Bills

Add and Change Bill Options

Select a bill, and then select what you'd like to do. Options include updating biller information, setting up bill reminders or automatic payments, and receiving your bill online.

Available options vary based on the features that the biller offers and the information you've already set up for your bill.

Biller Name

Select a bill, and then select what you'd like to do. Options include updating biller information, setting up bill reminders or automatic payments, and receiving your bill online.

Available options vary based on the features that the biller offers and the information you've already set up for your bill.

Biller Name

What would you like to do?

- Stop an electronic version of my bill
- Add an automatic payment
- Set up reminders for this bill

Since you're receiving an electronic version of your bill, your bills appear automatically in the Payment Center with the exact amount and due date.

If you'd like to receive email reminders, review your email address and select the type of reminders you want.

***E-mail address**

- E-mail me if not paid by the due date.
- E-mail me when the payment has been sent.

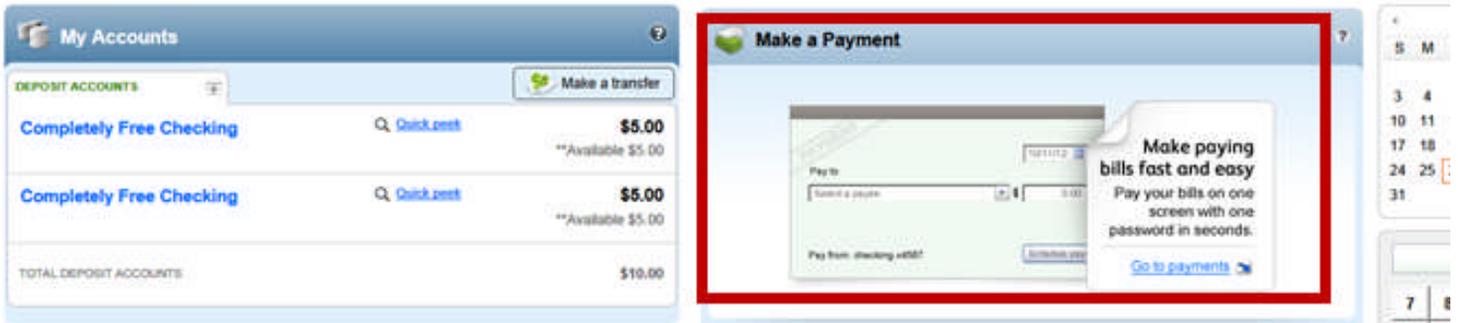
- Update biller information
- Delete this biller

New Bill Pay screen

| | | | | | | | | | | |
|--|--|--|---|--|--|--|---|--|--|---|
| Next due reminder | Want a Payment Reminder? Currently On Turn off | | | | | | | | | |
| Automatic payment | We can email you before its due & show a countdown when you log in. | | | | | | | | | |
| Account Information | <table><tr><td>10 DAYS</td><td>Payee Name *8756 Pay from: Checking ▼</td><td>Frequency: <input type="text" value="Once a month"/> ▼</td></tr><tr><td></td><td></td><td>Start Date: <input type="text" value="11/19/14"/> </td></tr><tr><td></td><td></td><td>Typical amount: <input type="text" value="\$1.00"/></td></tr></table> | 10 DAYS | Payee Name *8756 Pay from: Checking ▼ | Frequency: <input type="text" value="Once a month"/> ▼ | | | Start Date: <input type="text" value="11/19/14"/> | | | Typical amount: <input type="text" value="\$1.00"/> |
| 10 DAYS | Payee Name *8756 Pay from: Checking ▼ | Frequency: <input type="text" value="Once a month"/> ▼ | | | | | | | | |
| | | Start Date: <input type="text" value="11/19/14"/> | | | | | | | | |
| | | Typical amount: <input type="text" value="\$1.00"/> | | | | | | | | |
| Not paying this anymore? Delete it <input type="button" value="HIDE"/> Hide it | <p>Send email to <input type="text" value="brian.hicks@hicks.com"/></p> <ul style="list-style-type: none"><input checked="" type="checkbox"/> To remind me my bill is due<input checked="" type="checkbox"/> If not paid by the due date<input checked="" type="checkbox"/> When the payment has been sent | | | | | | | | | |
| | <input type="button" value="Save"/> Don't make changes Questions? ▼ | | | | | | | | | |

[“Make a Payment” section of Account Access page](#)

Current screen



Updated screen

You will now be able to schedule a payment for any existing biller by selecting the Payee name from the dropdown menu, choose a “Deliver by” date, and enter the amount.

To add new payees, cancel or edit payments you will need to click the Bill Pay tab.

